

Vitria Operational Intelligence Platform for Order Process Management

Despite significant investments in Enterprise Systems like ERP, most companies still struggle to stay on top of critical sales and purchase order process. These complex processes are best managed by exception with real-time operational analytics, not by reacting and fire fighting.



The Challenge

Sales orders and purchase orders involve not only multiple parties, but a variety of internal and external systems to complete the end to end process. Maintaining a continuous view of what's actually happening & where things are off track seems almost impossible.

ERP systems are fine for keeping the books, but their internally-focused architectures aren't designed to work with real-world order processes. Latency between actual activity and management decision making leads to missed opportunity and excessive costs.



The Solution

Vitria's comprehensive Operational Intelligence Platform includes a unified set of tools to monitor, manage, and implement preemptive actions to drive better order management. It can connect to and blend information from multiple systems and external sources into an order management Command Center.

Predictive & prescriptive analytics in the platform leverage historical and real-time data to recommend actions to manage exceptions and identify opportunities for management decision.



Customer Benefits

Vitria's Platform delivers the following benefits for Sr. Executives and Operations Managers focused on Order Processing:

- A comprehensive view of order lifecycles that is constantly updating based on connected systems and external sources
- Process exceptions are addressed faster by leveraging sophisticated analytic techniques in the execution window
- Management attention focuses on current and projected issues, minimizing exceptions and optimizing service levels and costs

About Vitria Technology

Vitria's IoT Analytics Platform empowers enterprise and industrial customers to analyze faster, act smarter, and achieve better outcomes in their IoT and business operations. The company has a history of success in streaming analytics, business process management, enterprise application integration, and operational intelligence.

Vitria is now a leading player in the rapidly growing IoT (Internet of Things) analytics market. Customers include Fortune 500 companies and enterprises across a wide range of industries, including finance, manufacturing, telecommunications, utilities, retail and more. For more information, visit www.vitria.com.